



0845 544 3035 | www.vim-ltd.com | 62 Scholes Lane, St Helens WA9 5NZ

Incident Management, Done Right!



Replacement Dual Control Vehicle and National Repair Service For Advanced Driving Instructors (ADI)

Vehicle Incident Management now offer ADI's a service to keep them on the road following any road traffic accident.

The main features and benefits of the service are;

- Following damage to your vehicle, we can arrange the supply of a dual control vehicle. This will keep you mobile and allow you to keep your bookings with your pupils.
- Available for any type of incident; fault, non fault or accidental damage.
- Organise the repairs to your damaged vehicle through one of our National Repair Network.

In addition, if the accident is not your fault we can;

- Arrange the damage to your vehicle to be paid for by the third party insurer, ensuring that no claim is registered on your policy.
- You will have no policy excess to pay.
- Recover any additional losses you may have such as damaged goods or loss of earnings.

Main Terms and Conditions

- Repairs to your vehicle are carried out by our National Vehicle Repair Network.
- For fault and accidental damage claims, the dual control vehicle will be supplied by the repairer. Currently, the Repair Network have both VW Polos and VW Golfs fitted with dual controls.
- For non fault claims, the service will be provided through one of our national suppliers who will arrange the replacement vehicle and the vehicle repairs.

To use the service, please call the Vehicle Incident Management Helpline on 0845 544 3035